



POSITION: Drop-In Support Specialist

Texas Harm Reduction Alliance (THRA) seeks a Drop-in Support Specialist to join our team. Applicants should align with the organization's core values, including racial justice, anti-racism and an understanding and commitment to the [principles of harm reduction](#).

The Drop-in Support Specialist will work with the direct services team to assist in the daily operations of the THRA Drop-in Center. This position will build non-judgmental, supportive relationships with people who use drugs, and will involve educating drop-in participants on reducing risks associated with drug use, including viral hepatitis, HIV and overdose; guiding them to appropriate referral resources; and advocating for their care.

Strong candidates will have personal knowledge or experience with drug use (or extensive knowledge of issues facing drug users) and housing insecurity and the ability to empathetically connect with individuals. Candidates should be organized and skillful at multitasking.

This position has the opportunity to have a flexible schedule in accordance with drop-in hours, which may include weeknight evenings and weekend hours. Only those applicants who clearly explain their commitment to the harm reduction movement and principles in their cover letter will be considered!

ESSENTIAL FUNCTIONS:

- Collaborate with the Drop-in Center Lead, THRA team members and volunteers to facilitate all aspects of drop-in center operations
- Help maintain a clean, safe and accessible drop-in center
- Provide harm reduction supplies and basic needs items to participants
- Provide referrals, linkage and navigation to peer support, mental health and medical services, drug treatment, housing and social services, as appropriate
- Educate on preventative health practices, including overdose reversal, substance use, and safer sex, as appropriate
- Support a welcoming, non-judgemental environment and de-stigmatization of drug use
- Assist in maintaining supply inventory through organizing space and conducting inventory counts
- Assist with basic data entry and documentation
- Perform some manual duties, such as unpacking shipments, re-stocking supply shelves, and preparing kits, as needed
- Attend staff meetings, trainings, and conferences as assigned.

JOB QUALIFICATIONS:

- A minimum of one year of professional or volunteer experience with harm reduction for people who use drugs, mutual aid, or organizing



- Strong knowledge of harm reduction, substance use, and social justice
- Strong commitment to overdose prevention work
- Must have the ability to conduct basic data entry and assist with inventory counting and organizing needs
- Personal knowledge or experience with drug use or extensive knowledge of issues facing drug users
- Must have the ability to actively and compassionately seek out and engage people affected by drug use in informational, non-judgmental discussions about overdose, HIV, hepatitis, and other health related issues
- Must have the ability to work in a stressful, fast-paced environment as part of a team
- Must maintain strong confidentiality and set healthy boundaries

Strong Applicants also have:

- Bilingual: Spanish/English
- RSPS (Recovery Support Peer Specialist) certification
- Experience or training in community organizing for system level change

More About the job:

This full-time, salaried position will be located in our Austin, Texas location. Salary range for this position is \$40,000-\$45,000 per year, based on experience, with benefits including health, dental, vision, vacation, sick leave and holidays. This position reports to the Director of Services.

Texas Harm Reduction Alliance is an equal opportunity employer and does not discriminate in employing staff, or selection of volunteers, on the basis of race, creed, religion, color, national origin, citizenship, sex, age, disability, marital status, sexual orientation, gender identity, justice involvement or conviction, veteran status, financial status or HIV status.

How to apply:

Please send an email to info@harmreductiontx.org with Drop-in Support Specialist in subject line, in (.doc) or (.pdf) format:

- Letter of introduction including your commitment to harm reduction principles mentioned above
- Current resume
- Contact information for three professional references